New Tricks: Puppy and Dog Training LLC

Virtual Training Paperwork

Client Information

Owner Name(s): _____

Phone Number: _____ Secondary Phone Number: _____

Email Address: _____

Primary Address: _____

Preferred Video Platform:
☐ Zoom ☐ FaceTime

Dog Information

Dog Name: _____ Breed: _____

Age: _____ Sex: M ☐ F ☐ Weight: _____

Spayed/Neutered: Yes ☐ No ☐

Colors/Markings: _____

Dog Vaccines:
DHLPP Yes ☐ No ☐
Rabies Yes ☐ No ☐
Bordetella Yes ☐ No ☐

Known Medical Conditions: _____

Primary Vet Name:_____Clinic:_____

Allergies/Diet Restrictions: _____

Medications Name: _____

Dosage: _____ Schedule: _____

Temperament: _____

Aggression History: _____

Bite History Dogs/People: _____

Fear Triggers: _____

Play Preferences: _____

Training Goals / Areas of Focus

☐ Basic Obedience (sit, down, stay, recall)
☐ Leash Manners
☐ Crate Training
☐ Potty Training
☐ Reactivity (dogs, people, other)
☐ Separation Anxiety
☐ Confidence Building
☐ Impulse Control (jumping, counter surfing, etc.)
☐ Puppy Socialization
☐ Other: _____

Virtual Training Expectations

Virtual training sessions are designed to coach and guide owners through hands-on training with their dog in their home environment. Success depends on consistency, follow-through, and active participation during and between sessions. Sessions can be completed over the phone, FaceTime/Zoom (or equivalent), written treatment plans, or prerecorded videos.

Clients are encouraged to:

- Have treats, leash, training tools, and rewards ready before sessions
- Minimize distractions when possible
- Practice training exercises between appointments
- Ask questions throughout the process

Please note that progress varies depending on the dog, consistency of practice, and behavior history.

Session Preferences

Preferred Days/Times: _____

Frequency:
☐ 1 per week
☐ 2 per week
☐ 3 per week
☐ Other: _____

Session Length:
☐ 30 Minutes

Pricing

One 30 minute session: $25

Three 30 minute sessions: $70

Five 30 minute sessions: $105

Seven 30 minute sessions: $150

Payment Policy – Virtual Training

Payment Due

Payment is due at the time of booking for individual sessions or in advance for multi-session packages. Services will not be provided without payment.

Accepted Payment Methods

Credit or Debit Card - Clients are encouraged to make a payment account to transactions can be made in a timely manner.

Late Payments

Invoices not paid within 7 days of the due date will incur a $10 late fee. Continued non-payment may result in suspension of services until the balance is paid in full.

Refunds & Credits

Refunds are only issued for sessions canceled according to the Cancellation Policy. Approved cancellations within the allowed window may be credited toward a future session.

Returned Payments

A $25 fee will be applied for returned checks or failed transactions.

Cancellations / Reschedules

Cancellations or reschedules made with less than 24 hours notice will be subject to a $15 which will need to be paid prior to the next session. We understand that internet outages, poor connection, and acts of God happen, this in place to keep sessions moving smoothly.

If a client cancels with more than 24 hours notice, no fee will be applied.

Client Acknowledgement

I have read and agree to the Payment Policy outlined above.

Signature: _____ Date: _____

Printed Name: _____ Date: _____

Liability Waiver

The undersigned legal owner or handler of the above-mentioned dog(s), having carefully read and fully understood this agreement, agrees to waive and release New Tricks: Puppy and Dog Training LLC, its officers, agents, and employees from liability for injuries, damages, or losses that may occur during or after virtual training services.

The owner understands that dog behavior can be unpredictable and accepts full responsibility for their dog's actions during training sessions and while practicing training exercises outside of sessions.

The owner agrees to indemnify and hold harmless New Tricks: Puppy and Dog Training LLC from any claims related to injury, damage, or loss caused by their dog to any person, animal, or property during or after services are rendered.

The owner acknowledges that training results are not guaranteed and depend heavily on owner consistency, follow-through, and environmental management.

Signature: _____ Date: _____

Printed Name: _____ Date: _____

Scheduling Notes

Please list your available days and times for scheduling your virtual consultation and training sessions.

_____

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